

Workers' Compensation Cost Containment Unit

The Cost Containment Unit was created to mitigate the ever-increasing cost of Workers' Compensation claims, that in turn adversely affect the premiums paid by California employers.

Claims have a tendency to become more complicated than necessary without proper management. Our primary objective is to provide your injured employees with the best of medical care for a legitimate injury, while controlling costs and aggressively managing those claims which may have the potential to exacerbate.

Millennium Corporate Solutions will work with you to create a cost control program, which will provide an effective and efficient system to process and manage your workers' compensation claims.

Early intervention to make sure:

- ◆ Case is properly reported
- ◆ Medical Care is monitored
- ◆ Adjustors are monitored for cost containment
- ◆ Early return to work program development and administration
- ◆ File maintenance
- ◆ Proper communication between the employer and physician to get employee back to work as soon as possible.



Mission Statement

Vision

To see and understand our client as a whole and not just from our core competence.

Adopt our clients' interests as our own and deliver our services with passion

Mission

To protect, strengthen and expand our client's enterprises

Strategy

To remain objective when rendering services and consultation to our clients

Approach

Question

Listen

Understand

Act

Philosophy

Abandon conventional wisdoms

Seek out innovative and creative alternatives

Values

Seek the right relationships

Provide honesty, objectivity and commitment

Focus on results

Millennium Corporate Solutions



www.mcsins.com

License No. 0C13480



Workers' Compensation Cost Containment Management

Menu of Services

Corporate Office

5530 Trabuco Road

Irvine, CA 92620

Phone: 949.857.4500

Fax: 949.857.4800

Pasadena Office

87 North Raymond Ave

Pasadena, CA 91103

Phone: 626.240.4177

Fax: 626.240.4182

Workers' Compensation Cost Containment

We will help you save money

Workers' Compensation Case Management- We can work with you to develop a plan that will best suit your company's needs.

Workers' compensation costs can account for up to 40% of a company's expenses. Its high cost makes this a huge area of concern for many companies and with the ever-changing environment of workers' compensation, it may be difficult to stay up to date with the newest laws. Our Cost Containment Unit (CCU) provides training to your representative to keep you updated on the latest legal requirements and procedures of the industry.

CCU provides case management practices with the latest medical and disability management tools to help get your claims resolved quickly while keeping your costs to a minimum.

CCU acts as the main liaison between you, the medical facility and the insurance company while managing your claims from beginning to end.

CCU will implement an injury reporting

process with onsite training so that you are familiar with how to best interact with CCU. For your convenience, work related injuries can be reported directly to CCU by telephone, fax, or e-mail directly from your representative.

CCU then begins the on-going process of employee and clinic communication while ensuring that your representative is continuously informed of the developments of the claim.

The medical providers are promptly interviewed after care is provided so there is a clear understanding of their evaluation of the injury and the prescribed medical treatment.

Modified and light duty procedures are implemented whenever possible so

employees can return to work quickly, limiting their time away from work and increasing morale.

Our claims management approach is to minimize the cost of losses while ensuring that the final result is fair for all involved parties. Our responsibility is to protect the integrity and expenses of our clients and to manage your claims with your best interest in mind.



Services Provided

- ◆ **Injury Reporting** to insurance carrier in a timely fashion
- ◆ **Implementation of an on-going communication process** between the injured worker and medical clinic, while ensuring that the client representative is continuously informed of the developments of the claim
- ◆ **Periodic Claims Reviews** to provide current status on open claims as well as future action plans
- ◆ **Analysis & support** on open cases, from both current & previous policy years, with the objective to reduce reserves or close claims
- ◆ **Work with clients to develop positions** to accommodate work restrictions prescribed by physician, in an effort to get employees back to work as promptly as possible
- ◆ **On-site training** on new workers' compensation laws and medical provider networks